

# Using your intercom monitor

## When a visitor calls

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### Problems with your monitor:

1. No audio to or from visitor doorsation : There is no volume control.  
Try again before reporting a fault.
2. No video from visitor doorstation : Try again before reporting a fault.
3. Cannot release door or lift for visitor : Try again before reporting a fault.
4. Monitor beeps constantly : Report this fault.
5. Monitor does not respond – audio/video/release : Report this fault.

**For service, please contact your building manager**

*Do not wash or paint. Clean with a damp cloth only.*